



BlueCross BlueShield of South Carolina and  
BlueChoice® HealthPlan of South Carolina

# EDI GATEWAY TECHNICAL COMMUNICATIONS USER'S MANUAL



# REVISION LOG

We have recorded revision numbers, version numbers, dates and brief descriptions of the purpose for revision. Following a thorough review of any new version of this document, please discontinue use of prior versions.

## Purpose of This Guide

Please note the BlueCross BlueShield of South Carolina EDI Gateway Technical Communications User’s Manual is subject to change as we continue to improve the customers’ experience. This manual is available online at [www.HIPAACriticalCenter.com](http://www.HIPAACriticalCenter.com) and [www.Tricare-West.com](http://www.Tricare-West.com). If you have any questions concerning with this manual, please contact [EDIG.Support@PalmettoGBAServices.com](mailto:EDIG.Support@PalmettoGBAServices.com).

Revision numbers	Version numbers	Dates	Brief descriptions of the purpose for revision
1	13.2	May 2013	Updated mailing address for prospective PGBA LLC trading partners. Added field in VPN Information portion of SFTP/VPN Customer Connectivity Parameter Survey.
2	14.0	August 2014	Updated PGBA logo. Updated connectivity options table to include HTTPS for ASC X12N 835. Updated dial-up screens. Added HTTPS protocol selection to enrollment form. Added a note stating dial-up interface is not an available connectivity option for new trading partners and removed dial-up options from enrollment form.
3	16.0	April 2016	Removed all dial-up connectivity related verbiage. Removed PGBA Humana Veteran Healthcare Services from payer list. Updated BlueCross BlueShield of South Carolina mailing address. Added 2048 Bit to SFTP/VPN requirements.
4	17.0	September 2017	Additional information for SFTP setup connectivity. Created separate SFTP and SFTP/VPN Connectivity Survey for PGBA LLC. Updated Concentrator IP on “PGBA LLC TCPIP via VPN Customer Connectivity Parameter Survey.” Updated email address to <a href="mailto:EDIG.Support@PalmettoGBAServices.com">EDIG.Support@PalmettoGBAServices.com</a> .
5	18	April 2018	Updated PGBA website from <a href="http://www.myTricare.com">www.myTricare.com</a> to <a href="http://www.Tricare-West.com">www.Tricare-West.com</a> . Change logo from BlueCross BlueShield of South Carolina to the combination BlueCross BlueShield of South Carolina and BlueChoice HealthPlan.
6	19	May 2019	Updated About Us/Introduction. Updated Trading Partner Onboarding, adding the need to provide appropriate public key. Additional information for Enrollment Testing Procedures. Added “with the exception of 270 transactions.” Updated SFTP to remove specific vendors. Updated Choosing SFTP Client to remove PGP encryption nonsupport. Updated Testing Network Connectivity Via Telnet. Changed VShell response from _4_0_1_478 to _X_X_X_XXX. Updated Configuration of SFTP Client. Revised paragraph three and added paragraph four to include “Configure the client to use PGP encryption.” Removed paragraph five from Additional Information for Trading Partners. Removed ‘s from contact information on Connectivity Parameter Surveys.
7	20.0	June 2021	Added interoperability data and endpoint URLs.
8	20.2	February 2025	Removed Thomas H. Cooper & Company from third-party administrators and specifications for enveloping ASC X12 transaction table.

We publish this manual for informational use only. We periodically make changes to the information in this manual. We will incorporate these changes in new editions of this publication. EDI Gateway may make improvements and/or changes to this publication at any time.

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# ABOUT US/INTRODUCTION

Welcome to the BlueCross BlueShield of South Carolina EDI Gateway. This document gives instructions for submitting electronic transmissions to the BlueCross BlueShield of South Carolina commercial and PGBA LLC lines of business. It includes information about our trading partner onboarding process, connectivity options and transaction processing.

BlueCross BlueShield of South Carolina EDI Gateway processes electronic transactions for these companies:

## Health Care Payers

- BlueCross BlueShield of South Carolina
- BlueChoice HealthPlan
- PGBA LLC (TRICARE, Federal Bureau of Prisons, North Carolina Department of Public Safety)

## Third-Party Administrators

- Carolina Benefit Administrators Employee
- Benefit Administrators
- Planned Administrators Incorporated (PAI)

## Companion Companies

- Companion Life Insurance Company
  - Nonmedical insurance products are offered by Companion Life. Because Companion Life is a separate company from BlueCross, Companion Life is responsible for all services related to their products.

BlueCross BlueShield of South Carolina EDI Gateway's production environment is accessible 24/7, with the exception of weekly maintenance on Sundays between 3 p.m. and 10 p.m. Eastern time.

BlueCross BlueShield of South Carolina EDI Gateway's test environment is accessible Monday through Saturday from 5 a.m. to 10 p.m. Eastern time.

We send notifications of BlueCross BlueShield of South Carolina EDI Gateway outages to trading partners via email. We generally send notifications of scheduled outages two days before. We send notifications of unscheduled outages as soon as we confirm the outage. Please notify us promptly of any changes to the primary business contact information or primary technical contact information.

Please call the BlueCross Technology Support Center at 803-736-5980 or 800-868-2505 to ask questions and report problems.

Additional information is available online at [www.SouthCarolinaBlues.com](http://www.SouthCarolinaBlues.com) for BlueCross commercial lines of business and at [www.Tricare-West.com](http://www.Tricare-West.com) for PGBA LLC TRICARE.

# TRADING PARTNER ONBOARDING

Our onboarding with the BlueCross BlueShield of South Carolina EDI Gateway requires prospective trading partners to complete and submit both the BlueCross BlueShield of South Carolina EDI Gateway Trading Partner Enrollment Form and the Trading Partner Agreement.

The purpose of the BlueCross BlueShield of South Carolina EDI Gateway Trading Partner Enrollment Form is to enroll providers, software vendors, clearinghouses and billing services as trading partners and recipients of electronic data. It is important for the trading partner to follow these instructions and complete all the required information. The enrollment form is in the appendix of this manual and is also available from the HIPAA Critical Center. The trading partner should complete enrollment forms and submit them via email to [EDIG.Support@PalmettoGBAServices.com](mailto:EDIG.Support@PalmettoGBAServices.com).

The Trading Partner Agreement is a legal document. The trading partner can find the BlueCross Trading Partner Agreement and instructions at the HIPAA Critical Center. The trading partner can find the PGBA LLC Trading Partner Agreement and instructions at [www.Tricare-West.com](http://www.Tricare-West.com) in the Electronic Claims Filing section.

This table will help trading partners complete the enrollment form.

Form Field Name	Instructions for Field Completion	Req.
Date	Enter today's date.	1 2 3
Action Requested:	Indicate the action to be taken on the enrollment form.  Note: Depending on the requested action, different fields of this form are required. These are in the column at right.	
New Trading Partner ID	1. To apply for a new trading partner ID, check <b>New Trading Partner ID</b> .	1
Change	2. To change Trading Partner information, check <b>Change</b> .	2
Cancel	3. To cancel the existing enrollment, check <b>Cancel</b> .	3
Trading Partner Name	Enter the name of trading partner with BlueCross BlueShield of South Carolina EDI Gateway.	1 2 3
Trading Partner ID	Enter BlueCross BlueShield of South Carolina EDI Gateway-assigned trading partner ID.	2 3
Type of Business	Select the type of primary business the trading partner conducts. If you check <b>Other</b> , indicate the type of business on the line provided.	1
Line of Business	Check one box per enrollment form indicating if transactions are BlueCross BlueShield of South Carolina commercial or PGBA LLC.	1
Start Date	Indicate, in mm/dd/ccyy format, the date the trading partner plans to begin transaction testing with BlueCross BlueShield of South Carolina EDI Gateway.	1
End Date	If using this form to cancel an account, indicate, in mm/dd/ccyy format, the date the trading partner intends to terminate the trading partner account.	3
Protocol	Check the preferred communication method:  Select SecureFTP or SFTP/VPN, complete and return the BlueCross BlueShield of South Carolina Commercial SFTP, SFTP/VPN Customer Connectivity Parameter Survey and/or the PGBA LLC SFTP, SFTP/VPN Customer Connectivity Parameter Survey. In addition, you must also provide the appropriate public key.  Select VPN or TCPIP via VPN, complete and return the BlueCross BlueShield of South Carolina Commercial TCPIP via VPN Customer Connectivity Parameter Survey and/or the PGBA LLC TCPIP via VPN Customer Connectivity Parameter Survey.  Select NDM, complete the BlueCross BlueShield of South Carolina Commercial NDM Customer Connectivity Parameter Survey and/or the PGBA LLC NDM Customer Connectivity Parameter Survey.  <b>Note: All Customer Connectivity Parameter Survey forms are in the appendix of this manual. Please complete and return the form to <a href="mailto:EDIG.Support@PalmettoGBAServices.com">EDIG.Support@PalmettoGBAServices.com</a>.</b>	1

...Continued from page 5

Form Field Name	Instructions for Field Completion	Req.
Date	Enter today's date.	1 2 3
Physical Address	Enter the trading partner's complete address, including street, city, state and ZIP code. This address must be the physical address for your business.	1 2
Mailing Address	If mailing address is different from the physical address, enter the trading partner's billing (or mailing) address, including street, city, state and ZIP code.	1 2
Primary Business Contact's Information	This is the person BlueCross BlueShield of South Carolina EDI Gateway will contact regarding questions about the account.	1 2
Primary Technical Contact's Information	This is the person BlueCross BlueShield of South Carolina EDI Gateway will contact regarding technical questions related to this account.	1 2
After Hours Technical Contact's Information	This is the person BlueCross BlueShield of South Carolina EDI Gateway will contact regarding technical questions or problems related to this account after normal business hours.	1 2
Transaction Requested	Check the appropriate box(es) as to the transaction(s) the trading partner will be submitting to the BlueCross BlueShield of South Carolina EDI Gateway.	1

## Enrollment Testing Procedures

There are fewer problems with trading partner exchange of electronic transactions in the production environment when testing is included in the onboarding process. BlueCross BlueShield of South Carolina and PGBA TRICARE EDI Gateway requires trading partners to test 834 and 837 transactions for every payer prior to approval for production status. This testing includes connectivity, ASC X12 TR3 edits and payer edits when available in the test environment.

These steps are followed for each different transaction type that a trading partner is approved to submit to BlueCross BlueShield of South Carolina EDI Gateway.

Test Name	Explanation	
Test Plan	BlueCross BlueShield of South Carolina EDI Gateway and the trading partner will agree to a predefined set of test data with expected results. The matrix will vary by transaction and trading partner. Also, we will develop a plan for a test-to-production transition that considers volume testing and transaction acceptance ratios.	12
Connectivity	BlueCross BlueShield of South Carolina EDI Gateway supports connectivity protocols in the Connectivity topic in this section. This first level of testing is complete when the trading partner has successfully sent to and received from BlueCross BlueShield of South Carolina EDI Gateway a test file via one of the BlueCross BlueShield of South Carolina EDI Gateway supported connectivity protocols.	12
Security	BlueCross BlueShield of South Carolina EDI Gateway will validate the approved trading partner's submissions per the enrollment form received allowed per the BlueCross BlueShield of South Carolina EDI Gateway profiles.	12
Data Integrity	When HIPAA ASC X12 transactions are transmitted, data integrity is determined by ASC X12 TR3 edits results performed by BlueCross BlueShield of South Carolina EDI Gateway's TR3 editor. Production status may not occur until a trading partner's data receives no TR3 edit errors. BlueCross BlueShield of South Carolina EDI Gateway expects there may be an occasional situation in which a trading partner's TR3 edit interpretation differs from BlueCross BlueShield of South Carolina EDI Gateway interpretation. BlueCross BlueShield of South Carolina EDI Gateway will work with the trading partner to resolve such differences on an individual basis.  BlueCross BlueShield of South Carolina EDI Gateway returns transmission acknowledgment(s) and edit result response transaction(s) from this process. The trading partner should correct the submitted transaction(s) reported as errors and resubmit.	12
Acknowledgment/ Response Transactions	Trading partner must demonstrate the ability to receive acknowledgments and response transactions (beginning on page 14) from BlueCross BlueShield of South Carolina EDI Gateway. BlueCross BlueShield of South Carolina EDI Gateway expects the trading partner will also implement balancing and reconciliation processes along with reporting any discrepancies to BlueCross BlueShield of South Carolina EDI Gateway immediately.	12
Results Analysis	BlueCross BlueShield of South Carolina EDI Gateway and the trading partner will review acknowledgment and response transactions for consistency with the predefined expected results.	1

## Payer Testing

Depending on the line of business and transaction, the payer may require additional testing. If so, BlueCross BlueShield of South Carolina EDI Gateway will inform the trading partner when test plans are discussed.

## Transition From Test to Production Status

When test results have satisfied the test plan and the Trading Partner Agreement has been executed, we will change the trading partner's submission status from test to production. At that time, the trading partner can start sending production transaction data to BlueCross BlueShield of South Carolina EDI Gateway.

# CONNECTIVITY

Trading partners can choose to connect with the BlueCross BlueShield of South Carolina EDI Gateway via secure high-speed data transfer, IP access or web service.

- SFTP (Secure FTP)
- SFTP/VPN
- NDM (Connect: Direct Network Data Mover)
- TCP/IP
- HTTPS SOAP+WSDL and MIME Multipart

This table lists protocol and transfer methods for each connectivity option.

Connectivity	Protocol	Transfer Method
SFTP	SSH2	SFTP (software negotiates encryption, such as DES, 3DES and CAST-128)
SFTP/VPN	SFTP/VPN	SFTP/VPN
NDM	IP	NDM Proprietary
TCP/IP	TCP/IP	Proprietary IP Connection via VPN or AGNS
HTTPS	HTTPS SOAP+WSDL and MIME Multipart	SOAP+WSDL and MIME Multipart

This table lists connectivity options available for certain transactions.

Transaction	Available Connectivity Types
ASC X12N 270	SFTP, NDM, SFTP/VPN, TCP/IP and HTTPS
ASC X12N 276	SFTP, NDM, SFTP/VPN, TCP/IP and HTTPS
ASC X12N 278	SFTP, NDM and SFTP/VPN
ASC X12 820	SFTP and SFTP/VPN
ASC X12N 834	SFTP, NDM and SFTP/VPN
ASC X12N 835	SFTP, NDM, SFTP/VPN and HTTPS
ASC X12N 837	SFTP, NDM and SFTP/VPN



### List Files in the Folder for ASC X12 Transactions

All files in your folder are presented in a similar format: the 8-byte download file name with a 3-byte extension, followed by a file description. This table shows examples and explanations of files that you can download.

*	Type			Sequence Number					.	Type			.	File Description															Trans No.				
	1	2	3	4	5	6	7	8		10	11	12		PTU	Date			Original ISA Control Number															
POS	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30			
Sample Set 1**	X	1	2	0	0	0	0	1	.	X	1	2	.	P	0	1	2	5	I	S	A	C	T	R	L	0	1	0	0	0			
	X	1	2	0	0	0	0	2	.	X	1	2	.	P	0	1	2	5	I	S	A	C	T	R	L	0	1	0	0	0			
	R	S	P	0	0	0	0	3	.	R	S	P	.	P	0	1	2	5	I	S	A	C	T	R	L	0	1	0	0	0			
	R	P	T	0	0	0	0	4	.	R	P	T	.	P	0	1	2	5	I	S	A	C	T	R	L	0	1	0	0	0			
2	I	N	V	0	0	0	0	1	.	I	N	V	.	U	0	1	2	5															
3	X	1	2	0	0	0	0	1	.	X	1	2	.	P	0	1	2	5	I	S	A	C	T	R	L	0	1	0	0	0			
	X	1	2	0	0	0	0	2	.	X	1	2	.	P	0	1	2	5	I	S	A	C	T	R	L	0	1	0	0	0			
4	M	S	G	0	0	0	0	1	.	M	S	G	.	U																			
5	X	1	2	0	0	0	0	1	.	X	1	2	.	B	C	B	S	S															

This information describes the file segments.

Segment	Position	Description
<b>Type</b>	1 – 3	File types are identified using these 3-byte segments: RSP — EDI Gateway proprietary claim responses    RPT — EDI Gateway proprietary claim reports INV — Invalid file response    MSG — Informational messages X12 — ASC X12 responses (TA1, 999)
<b>Sequence Number</b>	4 – 8	BlueCross BlueShield of South Carolina EDI Gateway — Generated sequential number for each file sent to a folder
<b>.</b>	9	Period
<b>Type</b>	10 – 12	3-byte extension: RSP — EDI Gateway proprietary claim responses    RPT — EDI Gateway proprietary claim reports INV — Invalid file response    MSG — Informational messages X12 — ASC X12 responses (TA1, 999)
<b>.</b>	13	Period
<b>File Description</b>	14 – 32	Identifies file’s content
	14	PTU — Production (P), test (T) or unknown indicator (U) payer name for remittance advice files (ASC X12 835s)
	15 – 18	Date the input file was received, MMDD format
	19 – 27	Original ISA control number — The ISA control number of the first interchange group in the file
	28 – 30	Not used

### Sample Set 1:

In this example, of 837 claim response, report and acknowledgment files the first production file is an 837 sent Jan. 25, 2016, with one ISA/IEA. The file contained 235 claims, and the ISA control number is ISACTRL01. Example 1 is the file name containing ASC X12 TA1, example 2 is the file name containing ASC X12 999 returned to the trading partner, example 3 is the file name containing BlueCross BlueShield of South Carolina EDI Gateway proprietary claim response records, and example 4 is the file name containing BlueCross BlueShield of South Carolina EDI Gateway proprietary claim reports.

### Sample Set 2:

In this example, the file received was an invalid file (a possible read error). The file would contain a text message that describes the error, shown in the response example here.

### Sample Set 3:

If the file received has ASC X12 TR3 edit errors, two files will be returned to the trading partner containing the ASC X12 TA1 and 999, respectively.

### Sample Set 4:

This is a file name when the file's content is an informational message.

### Sample Set 5:

If the file returned to the trading partner is an ASC X12N 835 transaction, the file description field will have the payer's name (Example: "BlueCross BlueShield of South Carolina" for BlueCross BlueShield of South Carolina commercial remittance advice files).

## Secure File Transfer Protocol (SFTP)

Trading partners choosing this option connect through a firewall that is a Windows server on the BlueCross BlueShield of South Carolina network. This server can be accessed via the internet. Additional authentication is done through a unique login ID and public key file. When this authentication is complete, the trading partner can upload files into the designated inbound folder. Then the trading partner should query the outbound folder to retrieve acknowledgment and response files. When choosing this connectivity option, BlueCross BlueShield of South Carolina EDI Gateway will request additional information from the trading partner, such as source public IP address and public key.

Data in files submitted via SFTP communication method can either be segmented (one segment per line) with a valid nonspecial character delimiter or a 1,000-byte wrapped EDI format with each ISA starting on a new line.

BlueCross BlueShield of South Carolina EDI Gateway may remove files from trading partner outbound folders that are older than 15 days for maintenance and security.

Our security guidelines require EDI activity for every account a minimum of once each calendar quarter. Please keep this in mind to keep your account's active status.

### Choosing an SFTP Client

Trading Partner SFTP client needs to support:

- SSH2 secure protocol.
- Public key authentication. (This is different than PGP.)

SFTP is a separate company that uses its own system configurations and requirements. Vendors will need to be contacted for software support beyond what is mentioned in this document.

### Installing an SFTP Client

Install the SFTP client on the workstation(s) and/or server(s) that will connect to our SFTP server.

Notify us of your IP address(es) that will connect to our SFTP server by completing the SFTP Customer Connectivity Parameter Survey form and returning via email to EDIG.Support@PalmettoGBAServices.com. The IP address will be the IP address BlueCross BlueShield of South Carolina EDI Gateway will see coming over the internet. You may need to contact your network staff for this information.

Please notify us promptly of IP address changes (new and discontinued use).

### Testing Network Connectivity via Telnet

To verify network connectivity from your location through our firewall to the SFTP server, open a command prompt:

1. START > RUN > type CMD.
2. Type telnet 208.60.144.253 22.

A successful connection is indicated by the message SSH-2.0-VShell\_X\_X\_X\_VShell. If this message is not received, the connection probably failed.

## Configuration of SFTP Client

### Session Configuration

#### Creating a New Connection/Setting

Host name to connect to is 208.60.144.253.

Port to connect to is 22 (SFTP port).

If a firewall option is listed, choose **None**.

### Authentication Configuration

1. Unselect all references to password authentication.  
Our SFTP server does not support password authentication. If the SFTP client attempts to connect with password authentication, it will not successfully connect.
2. Once authenticated, a request will ask for a user ID. The trading partner will need to enter the 10-character trading partner ID:
  - For nonproduction, use the test trading partner ID provided.
  - For production, use the production trading partner ID provided.
3. Configure the client to use public key authentication. When creating a new public key, these settings in this chart are supported.

Public Key Algorithm	Minimum Length
DSA	2048
RSA	2048 or higher
ECDSA	256, 384, 521

4. Configure the client to use PGP encryption (if applicable).
  - Provide PGP public key file.
  - Provide paraphrase, if applicable.
  - Indicate if the file(s) need to be armored.
5. Email the public key file as an attachment to BlueCross BlueShield of South Carolina EDI Gateway as a .pub file. The public key file provided will be uploaded to the BlueCross BlueShield of South Carolina EDI Gateway SFTP server. If the public key has changed, please notify BlueCross BlueShield of South Carolina EDI Gateway and provide the new public key file to avoid interruption in connectivity.

### File Directory Path

- Upload files for processing to the designated inbound folder.
- Retrieve and download files from the designated outbound folder.

## SFTP/VPN

Trading partners choosing this option will connect through a firewall to a Windows server on the BlueCross network. This server can be accessed via the internet. A private key will be established and used to create a VPN tunnel between the trading partner and BlueCross BlueShield of South Carolina servers. Additional authentication is done through a unique login ID and password. When this authentication is complete, the trading partner can use FTP to submit or retrieve files to/from BlueCross BlueShield of South Carolina EDI Gateway processes. The trading partner should query outbound directories to retrieve acknowledgment and response files. When choosing this connectivity option, EDI Gateway will request additional information from the trading partner, such as source VPN concentrator IP, host IP address, encryption type and hash method.

Data in files submitted via SFTP/VPN communication method can either be segmented (one segment per line) with a valid nonspecial character delimiter or a 1,000-byte wrapped EDI format with each ISA starting a new line.

BlueCross BlueShield of South Carolina EDI Gateway may remove files from the trading partner outbound folder that are older than 15 days for maintenance and security.

## Connect Direct: NDM

Trading partners choosing this option will connect through AT&T's AGNS network to the BlueCross eServer using Sterling Commerce Connect Direct software. The trading partner must acquire Connect Direct licensing directly from IBM. Authentication is done with a unique login ID and password. When this authentication is complete, the trading partner's processes can copy files to a BlueCross eServer data set. Acknowledgment and response files will be returned from the BlueCross eServer to the trading partner.

Connect Direct is a product that moves all types of data. It manages high-performance transfers by providing user-friendly automation, checkpoint/restart error recovery and security. Connect Direct software offers choices in operating systems (UNIX, Windows, Z/OS).

Data in files submitted via NDM communication method can either be segmented (one segment per line) with a valid nonspecial character delimiter or a 1,000-byte wrapped EDI format with each ISA starting a new line.

Here are claims data set naming conventions and attributes for ASC X12 transactions:

ASC X12 production data set names should be BC.HEDI.NDM.INP.TP-ID and a generation data group. TP-ID is an eight-character EDI Gateway-assigned value associated with the EDI Gateway-assigned trading partner ID.

BlueCross BlueShield of South Carolina Commercial Example:

Trading Partner ID: CGW0000SC0; TP-ID: C0000SC0

PGBA TRICARE Example:

Trading Partner ID: 7GW0000SC0; TP-ID: S0000SC0

ASC X12 Data Set Attributes

DISP: (NEW, CATLG, DELETE)

UNIT: SYSDG

SPACE: (CYL, (75,10), RLSE)

DCB: (RECFM=FB, LRECL=1000, BLKSIZE=27000)

## TCP/IP via VPN

Trading partners choosing this method will connect through a VPN concentrator or AT&T's AGNS network to BlueCross eServer. The trading partner will deploy an application (from its server) that will initiate a transaction via socket x to socket y on the BlueCross eServer. This application must acquire the socket connection and send a HIPAA-compliant ASC X12 data stream preceded by a header. The ASC X12 transactions must be enveloped as single transactions, i.e., one ST/SE per GS/GE per ISA/IEA. The length of the ASC X12 transaction data stream cannot exceed 32K.

BlueCross corporate policy requires all passwords to be changed every 30 days. As of June 1, 2011, all real-time trading partners with nonexpiring passwords must comply with this policy.

Here are our guidelines for your user ID and password:

- User IDs will be revoked when an incorrect password is entered three consecutive times. User IDs will be deleted when not used for 90 or more days.
- The password length must be eight characters and contain at least one alpha character, one numeric character and one of these special characters: @, # or \$.
- Previously used passwords will be stored to prevent reuse of previously used passwords for a minimum of 12 prior generations of the password.

Note: If the existing password gets revoked, the trading partner must contact the BlueCross Technology Support Center at 800-868-2505. The Technology Support Center representative will require the four-digit PIN created during the setup process for verification before resetting the password.

## HTTPS SOAP+WSDL and MIME Multipart

Trading partners choosing this method will connect through HTTPS SOAP+WSDL or MIME Multipart to the BlueCross URL for web services. Authentication for HTTPS SOAP+WSDL is done using a unique login ID and digital certificates used for the digital signature. Authentication for HTTPS MIME Multipart is done through a unique login ID and a password. The trading partner will deploy an application from its server that will initiate a transaction via the web to the URL on the BlueCross server.

Before accessing the application via SOAP+WSDL, new and existing trading partners must provide the digital certificate to BlueCross BlueShield of South Carolina EDI Gateway Operations via email to [EDIG.Support@PalmettoGBAServices.com](mailto:EDIG.Support@PalmettoGBAServices.com). The certificate will be verified and a process initiated to configure the trading partner access to the application. If the trading partner's digital certificate has not been approved and properly configured, connection to the application may be rejected.

Find additional information in the companion guides on the websites for each line of business.

## Interoperability

Trading partners choosing this method will connect to the BlueCross URLs provided below for Fast Healthcare Interoperability Resources (FHIR) API access. The trading partner's API application initiates a transaction via the web to the URL on the BlueCross server.

Before accessing the BlueCross URL API services, trading partners must enroll their API applications with BlueCross to get an access token (OKTA ID).

Enrollment is easy. It is done through the BlueCross website.

Additional information can be found at the BlueCross website at [www.SouthCarolinaBlues.com/web/public/brands/interdev/developers/](http://www.SouthCarolinaBlues.com/web/public/brands/interdev/developers/).

BlueCross interoperability APIs are based on HL7 FHIR standards and the OAuth 2.0/Open ID connect standard for member authentication and authorization.

The following APIs are supported:

- **Patient Access API** — Allows access to members' health care data, which includes claims, Explanations of Benefits, coverage information, encounter information and clinical information
- **Provider Directory API** — Facilitates search for BlueCross provider and pharmacy directories

# ASC X12 TRANSACTIONS

BlueCross BlueShield of South Carolina EDI Gateway processes these ASC X12 transactions mandated by HIPAA.

Transaction	Description
270	Health Care Eligibility and Benefit Inquiry
271	Health Care Eligibility and Benefit Response
276	Health Care Claim Status Request
277	Health Care Claim Status Response
278	Health Care Review Information
820	Payroll Deducted and Other Group Premium Payment for Insurance Products
834	Benefit Enrollment and Maintenance
835	Health Care Payment and Advice
837I	Institutional Health Care Claim
837D	Dental Health Care Claims
837P	Professional Health Care Claims

## BlueCross BlueShield of South Carolina EDI Gateway Inbound Response Matrix

This table lists acknowledgment and response transactions returned to the trading partner when BlueCross BlueShield of South Carolina EDI Gateway receives HIPAA ASC X12 transactions.

Transaction	Interchange Acknowledgement	TR3 Edit Results	Payer SIG Edit Results	Payer Appl. Edit Results
270*	TA1	999 is returned only to report errors.	271	271
270**	TA1	999 <sup>†</sup>	271	271
276*	TA1	999 is returned only to report errors.	277	277
276**	TA1	999 <sup>†</sup>	277	277
278*	TA1	999 is returned only to report errors.	278	278
278**	TA1	999 <sup>†</sup>	278	278
820**	TA1	999 <sup>†</sup>	n/a	n/a
834	TA1	999 <sup>†</sup>	n/a	n/a
837*	TA1	999 is returned only to report errors.	BlueCross BlueShield of South Carolina EDI Gateway propriety	BlueCross BlueShield of South Carolina EDI Gateway propriety
837**	TA1	999 <sup>†</sup>	BlueCross BlueShield of South Carolina EDI Gateway propriety claim	BlueCross BlueShield of South Carolina EDI Gateway propriety claim

\*Batch of one: The most simple, singular request contained in an ST/SE for a transaction set.

\*\*Batch of many: All other data groupings.

<sup>†</sup>ASC X12 Technical Report 3, also known as implementation guides, are available that include format specifications for each transaction. You may get these documents from the Washington Publishing Company (WPC) website at [www.wpc-edi.com](http://www.wpc-edi.com).

## BlueCross BlueShield of South Carolina EDI Gateway Specifications for Enveloping ASC X12 Transactions

### ASC X12 Inbound Transactions

This table lists envelope instructions for inbound (to BlueCross BlueShield of South Carolina EDI Gateway) HIPAA ASC X12 transactions.

Segment Identifier	Data Element	Description
ISA01	Authorization Info Qualifier	03
ISA02	Authorization Information	EDI Gateway-assigned trading partner ID
ISA03	Security Information Qualifier	00
ISA04	Security Information	None
ISA05	Interchange ID Qualifier	01, 14, 20, 22, 27, 28, 29, 30, 33, ZZ (selected by trading partner)
ISA06	Interchange Sender ID	Assigned by trading partner
ISA07	Interchange ID Qualifier	30 (qualifier indicating U.S. federal tax ID number)
ISA08	Interchange Receiver ID	Destination entity U.S. federal tax ID number*
ISA09	Interchange Date	Populated by trading partner
ISA10	Interchange Time	Populated by trading partner
ISA11	Repetition Separator	Assigned by trading partner
ISA12	Interchange Control Version Number	00501
ISA13	Interchange Control Number	Assigned by the trading partner (must be unique for 12 months)
ISA14	Acknowledgment Requested	Assigned by the trading partner
ISA15	Usage Indicator	P, T (production or test indicator)
ISA16	Component Element Separator	Assigned by trading partner
GS01	Functional Identifier Code	Populated by trading partner
GS02	Application Sender's Code	EDI Gateway-assigned trading partner ID
GS03	Application Receiver's Code	Destination entity U.S. federal tax ID number; must be same as ISA08
GS04	Date	Populated by trading partner
GS05	Time	Populated by trading partner
GS06	Group Control Number	Assigned by trading partner (value must remain unique for one year)
GS07	Responsible Agency Code	X
GS08	Version/Release/Industry Identifier Code	Populated by trading partner

\*Destination Entities

Entity	Federal TIN	Entity	Federal TIN
BlueCross BlueShield of South Carolina	570287419	PGBA Federal Bureau of Prisons	530205705
BlueChoice HealthPlan	570768835	PGBA North Carolina Department of Public Safety	770674256
Carolina Benefit Administrators	571001631	VACCN Region 1	841160001
Companion Life Insurance	570523959	VACCN Region 2	841160002
Employee Benefit Administrators	561939146	VACCN Region 3	841160003
InStil Health	201393447	VACCN Region 4	841160004
Planned Administrators Incorporated	570718839	VACCN Region 5	841160005
PGBA TRICARE	571132733	VACCN Region 6	841160006

## ASC X12 Outbound Transactions

This table lists envelope contents for outbound (from BlueCross BlueShield of South Carolina EDI Gateway) HIPAA ASC X12 transactions.

Segment Identifier	Data Element	Description
ISA01	Authorization Info Qualifier	00
ISA02	Authorization Information	Blanks
ISA03	Security Information Qualifier	00
ISA04	Security Information	Blanks
ISA05	Interchange ID Qualifier	30 (qualifier indicating U.S. federal tax identification number)
ISA06	Interchange Sender ID	Sending entity's U.S. federal tax identification number*
ISA07	Interchange ID Qualifier	If 271, 277 or 278 transactions, ISA07 will be the same value of the associated inbound 270, 276 or 278 ISA05. If 999, TA1 or EDI Gateway claim response, ISA07 will be the same value of the associated inbound transaction's ISA05. Otherwise, value is ZZ.
ISA08	Interchange Receiver ID	Destination entity U.S. federal tax ID number*
ISA09	Interchange Date	If 271, 277 or 278 transactions, GS03 will be the same value of the associated inbound 270, 276 or 278 GS02. If 999, TA1 or EDI Gateway claim response, GS03 will be the same value of the associated inbound transaction's GS02. Otherwise, value is EDI Gateway-assigned trading partner ID.
ISA10	Interchange Time	Populated by trading partner
ISA11	Repetition Separator	Assigned by trading partner
ISA12	Interchange Control Version Number	00501
ISA13	Populated by EDI Gateway	Assigned by the trading partner (must be unique for 12 months)
ISA14	Populated by EDI Gateway	Assigned by the trading partner
ISA15	Populated by EDI Gateway	P, T (production or test indicator)
ISA16	00501	Assigned by trading partner
GS01	Functional Identifier Code	Populated by trading partner
GS02	Application Sender's Code	Sending entity's U.S. federal tax identification number or another mutually agreed to sender identifying code*
GS03	Application Receiver's Code	If 271, 277 or 278 transactions, GS03 will be the same value of the associated inbound 270, 276 or 278 GS02. If 999, TA1 or EDI Gateway claim response, GS03 will be the same value of the associated inbound transaction's GS02. Otherwise, value is EDI Gateway-assigned trading partner ID.
GS04	Date	Populated by EDI Gateway
GS05	Time	Populated by EDI Gateway
GS06	Group Control Number	Assigned by EDI Gateway
GS07	Responsible Agency Code	X
GS08	Version/Release/Industry Identifier Code	Populated by EDI Gateway

\*Sending entities

Entity	Federal TIN	Entity	Federal TIN
BlueCross BlueShield of South Carolina	570287419	VACCN Region 3	841160003
BlueChoice HealthPlan	570768835	VACCN Region 4	841160004
PGBA TRICARE	571132733	VACCN Region 5	841160005
VACCN Region 1	841160001	VACCN Region 6	841160006
VACCN Region 2	841160002		



## BlueCross BlueShield of South Carolina EDI Gateway Proprietary Claim Responses

When the trading partner submits electronic claims to the BlueCross BlueShield of South Carolina EDI Gateway, responses are generated to advise the status of the submission. All trading partners will receive the response file. It consists of one record for each claim processed by BlueCross BlueShield of South Carolina EDI Gateway. Also, some trading partners will receive two reports: the Claims Submission Summary Report and the Error Claim Summary Report. The Claims Submission Summary Report is a listing of claims received and any edit results. The Error Claims Summary Report identifies errors on rejected claims to facilitate the process for the trading partner to correct and resubmit.

### Claim Response Layout – Professional

Data Element	Picture	Source	Description
MCN	PIC X(100)		
<b>MCN-Data Redefines MCN</b>			
Processor-ID	PIC X(09)	ISA08	Entity to whom EDI Gateway is routing the claim
ASC X12 Transaction-ID	PIC X(04)	ST01	Transaction set control number, always 837
ASC X12 Version-Number	PIC X(12)	GS08	Version release identification code
Submitter-ID	PIC X(10)	ISA02 (GS02)	Trading partner ID assigned by EDI Gateway
Billing-Provider-ID	PIC X(12)	Loop 2010AA-NM109	First 12 characters of billing provider's EIN or SSN
Subscriber-ID	PIC X(17)	Loop 2010BA-NM109	First 17 characters of subscriber's member identification number
Patient-Control-Number	PIC X(20)	Loop 2300-CLM01	Patient's account number
Entry-Date	PIC X(08)	-----	Date data retrieved from trading partner's mailbox
Entry-Time	PIC X(08)	-----	Time data retrieved from trading partner's mailbox
<b>End of MCN-Data</b>			
Accept/Reject-Indicator	PIC X(01)	-----	Generated by EDI Gateway to indicate claim forwarded to processor (A) or rejected back to trading partner with errors (R)
Test/Prod-Indicator	PIC X(01)	ISA15	Code to indicate production (P) or test (T) claim
Group-Control-Number	PIC X(09)	GS06	Group control number assigned by the trading partner
Processor-Assigned-Claim-Number	PIC X(20)	-----	Available when provided by processor
Filler-Reserved	PIC X(20)	-----	-----
<b>Reference/Trace-Number-Data Occurs 4 Times</b>			
References/Trace-NBR-Indicator	PIC X(01)	-----	-----
EDI Gateway-Assigned-NBR	VALUE E	-----	Assigned by EDI Gateway
Submitter-Assigned-NBR	VALUE S	-----	Assigned by trading partner
Receiver-Assigned-NBR	VALUE R	-----	Assigned by third-party process
References/Trace Number	PIC X(30)	Loop 2300-REF02	Value-added network trace number assigned by sender (claim number)
<b>Submitter-Data-Area Note: Submitter-Individual is used if Loop 1000A-NM102 = 1 (person). Submitter organization is used if Loop 1000A-NM102 = 2 (nonperson entity).</b>			
<b>Submitter-Individual</b>			
Submitter-ID	PIC X(25)	ISA02 (GS02)	Trading partner ID assigned by EDI Gateway
Submitter-Last-Name	PIC X(20)	Loop 1000A-NM103	Trading partner's last name
Submitter-First-Name	PIC X(14)	Loop 1000A-NM104	Trading partner's first name
Submitter-Middle-Initial	PIC X(01)	Loop 1000A-NM105	Trading partner's middle initial

Data Element	Picture	Source	Description
<b>Submitter-Organization Redefines Submitter-Individual</b>			
Submitter-ID	PIC X(25)	ISA02 (GS02)	Trading partner ID assigned by EDI Gateway
Submitter-Organization-Name	PIC X(35)	Loop 1000A-NM103	Trading partner organization's name
<b>Payer-Data-Area</b>			
Payer-ID-Code	PIC X(25)	Loop 2010BB-NM109	Payer's identifier
Payer-Name	PIC X(35)	Loop 2010BB-NM103	Payer's name
<b>Receiver-Data-Area</b>			
Receiver-ID	PIC X(25)	Loop 1000B-NM109	Receiver's primary identifier
Receiver-Name	PIC X(35)	Loop 1000B-NM103	Receiver's name
<b>Billing-Provider-Data-Area Note: Billing-Provider-Individual is used if Loop 2010AA-NM102 = 1.</b>			
<b>Billing-Provider-Individual</b>			
Billing-Provider-ID	PIC X(25)	Loop 2010AA-NM109	Billing provider's identifier
Billing-Provider-Last-Name	PIC X(20)	Loop 2010AA-NM103	Billing provider's last name
Billing-Provider-First-Name	PIC X(14)	Loop 2010AA-NM104	Billing provider's first name
Billing-Provider-Middle-Initial	PIC X(01)	Loop 2010AA-NM105	Billing provider's middle initial
<b>Billing-Provider-Organization Redefines Billing-Provider-Individual</b>			
Billing-Provider-ID	PIC X(25)	Loop 2010AA-NM109	Billing provider's identifier
Billing-Provider-Name	PIC X(35)	Loop 2010AA-NM103	Billing provider organization's name
<b>Pay-To-Provider-Data-Area Note: Pay-To-Provider-Individual is used if Loop 2010AB-NM102 = 1 (person). Pay-To-Provider-Organization is used if Loop 2010AB-NM102 = 2 (nonperson entity).</b>			
<b>Pay-To-Provider-Individual</b>			
Pay-To-Provider-NBR	PIC X(25)	Loop 2010AB-NM109	Pay-to provider's identifier
Pay-To-Provider-Last-Name	PIC X(20)	Loop 2010AB-NM103	Pay-to provider's last name
Pay-To-Provider-First-Name	PIC X(14)	Loop 2010AB-NM104	Pay-to provider's first name
Pay-To-Provider-Middle-Initial	PIC X(01)	Loop 2010AB-NM105	Pay-to provider's middle initial
<b>Pay-To-Provider-Organization Redefines Pay-To-Provider-Individual</b>			
Pay-To-Provider-NBR	PIC X(25)	Loop 2010AB-NM109	Pay-to provider's identifier
Pay-To-Provider-Name	PIC X(35)	Loop 2010AB-NM103	Pay-to provider organization's name
<b>Rendering-Provider-Data-Area Note: Rendering-Provider-Individual is used if Loop 2310B-NM102 = 1 (person). Rendering-Provider-Organization is used if Loop 2310B-NM102 = 2 (nonperson entity).</b>			
<b>Rendering-Provider-Individual</b>			
Rendering-Provider-ID	PIC X(25)	Loop 2310B-NM109	Rendering provider's identifier
Rendering-Provider-Last-Name	PIC X(20)	Loop 2310B-NM103	Rendering provider's last name
Rendering-Provider-First-Name	PIC X(14)	Loop 2310B-NM104	Rendering provider's first name
Rendering-Provider-Middle-Initial	PIC X(01)	Loop 2310B-NM105	Rendering provider's middle initial

Data Element	Picture	Source	Description
<b>Rendering-Provider-Organization Redefines Rendering-Provider-Individual</b>			
Rendering-Provider-ID	PIC X(25)	Loop 2310B-NM109	Rendering provider's identifier
Rendering-Provider-Name	PIC X(35)	Loop 2310B-NM103	Rendering provider organization's name
<b>Subscriber-Data-Area Note: Subscriber-Individual is used if Loop 2010BA-NM102 = 1 (person). Subscriber-Organization is used if Loop 2010BA-NM102 = 2 (nonperson entity).</b>			
<b>Subscriber-Individual</b>			
Subscriber-Number	PIC X(25)	Loop 2010BA-NM109	Subscriber's primary identification number
Subscriber-Additional-Number	PIC X(25)	Loop 2010BA-REF02	Subscriber's supplemental identifier
Subscriber-Last-Name	PIC X(20)	Loop 2010BA-NM103	Subscriber's last name
Subscriber-First-Name	PIC X(14)	Loop 2010BA-NM104	Subscriber's first name
Subscriber-Middle-INITIAL	PIC X(01)	Loop 2010BA-NM105	Subscriber's middle initial
Subscriber-Date-Of-Birth	PIC X(08)	Loop 2010BA-DMG02	Subscriber's birth date
Filler	PIC X(20)	-----	-----
<b>Subscriber-Organization Redefines Subscriber-Individual</b>			
Subscriber-Number	PIC X(25)	Loop 2010BA-NM109	Subscriber's primary identification number
Subscriber-Additional-Number	PIC X(25)	Loop 2010BA-REF02	Subscriber's supplemental identifier
Subscriber-Organization-Name	PIC X(35)	Loop 2010BA-NM103	Subscriber organization's name
Filler	PIC X(28)	-----	-----
<b>Patient-Data-Area</b>			
Patient-Last-Name	PIC X(20)	Loop 2010CA-NM103	Patient's last name
Patient-First-Name	PIC X(14)	Loop 2010CA-NM104	Patient's first name
Patient-Middle-Initial	PIC X(01)	Loop 2010CA-NM105	Patient's middle initial
Patient-ID-Number	PIC X(25)	Loop 2010CA-NM109	Patient's primary identification number
Patient-Date-Of-Birth	PIC X(08)	Loop 2010CA-DMG02	Patient's birth date
Patient-Bill-Type	PIC X(03)	Loop 2300-CLM05	Facility code value (place of service)
Service-From-Date	PIC X(08)	Loop 2300-DTP03	Service from date
Service-To-Date	PIC X(08)	Loop 2300-DTP03	Service to date
Total-Charges	PIC 9(16)V99	Loop 2300-CLM02	Total claim charge amount
Filler	PIC X(20)	-----	-----

Data Element	Picture	Source	Description
<b>Error-Claim-Message Occurs 8 Times Indexed by CLM-ERR-INDX</b>			
Segment-Position	PIC 9(10)	-----	Segment position relative to ST
HL-ID	PIC X(12)	HL01	Hierarchical identification number
Loop-Identifier	PIC X(06)	-----	Refer to ASC X12 837 TR3 Appendix A for ASC X12 definitions of the transaction's structural components.
Loop-Repeat-Identifier	PIC X(04)	-----	Refer to ASC X12 837 TR3 Appendix A for ASC X12 definitions of the transaction's structural components.
Segment-Identifier	PIC X(04)	-----	Refer to ASC X12 837 TR3 Appendix A for ASC X12 definitions of the transaction's structural components.
Segment-Field-Identifier	PIC X(06)	-----	Refer to ASC X12 837 TR3 Appendix A for ASC X12 definitions of the transaction's structural components.
Segment-Repeat-Identifier	PIC X(04)	-----	Refer to ASC X12 837 TR3 Appendix A for ASC X12 definitions of the transaction's structural components.
Error-Code	PIC X(05)	-----	-----
Error-Code Source-Identifier	PIC X(01)	-----	Valid values: S = SIG edit errors; P = Processor edit errors; E = EDI Gateway edit errors
Error-Description-Verbiage	PIC X(65)	-----	-----
<b>Accept-Claim-Message Redefines Error-Claim-Message</b>			
Accept-Claim-Message-Line 1	PIC X(100)	-----	-----
Accept-Claim-Message-Line 2	PIC X(100)	-----	-----
Accept-Claim-Message-Line 3	PIC X(100)	-----	-----
Accept-Claim-Message-Line 4	PIC X(100)	-----	-----
Filler	PIC X(536)	-----	-----
<b>End of Accept-Claim-Message</b>			
Filler	PIC X(187)	-----	-----
Response-Format-Version-Code	PIC X(04)	-----	EDI Gateway-assigned; Value 0100 (01.00 Version 1)
<b>End of Layout</b>			

Data Element	Picture	Source	Description
MCN	PIC X(100)	-----	-----
<b>MCN-Data Redefines MCN</b>			
Processor-ID	PIC X(09)	ISA08	Entity to whom EDI Gateway is routing the claim
Asc X12 Transaction-ID	PIC X(04)	ST01	Transaction set control number, always 837
Asc X12 Version-Number	PIC X(12)	GS08	Version release identification code
Submitter-ID	PIC X(10)	ISA02 (GS02)	Trading partner ID assigned by EDI Gateway
Billing-Provider-ID	PIC X(12)	Loop 2010AA-NM109	First 12 characters of billing provider's EIN or Social Security number (SSN)
Subscriber-ID	PIC X(17)	Loop 2010BA-NM109	First 17 characters of subscriber's member identification number
Patient-Control-Number	PIC X(20)	Loop 2300-CLM01	Patient's account number
Entry-Date	PIC X(08)	-----	Date EDI Gateway retrieved data from trading partner's mailbox
Entry-Time	PIC X(08)	-----	Time EDI Gateway retrieved data from trading partner's mailbox
<b>End of MCN-Data</b>			
Accept/Reject-Indicator	PIC X(01)	-----	Generated by EDI Gateway to indicate claim forwarded to processor (A) or
Test/Prod-Indicator	PIC X(01)	ISA15	Rejected back to trading partner with errors (R)
Group-Control-Number	PIC X(09)	GS06	Code to indicate production (P) or test (T) claim
Processor-Assigned-Claim-Number	PIC X(20)	-----	Group control number assigned by the trading partner
Filler-Reserved	PIC X(20)	-----	-----
<b>Reference/Trace-Number Occurs 4 Times</b>			
Reference/Trace-NBR-Indicator	PIC X(01)	-----	-----
Edi Gateway-Assigned-NBR	VALUE E	-----	Assigned by EDI Gateway
Submitter-Assigned-NBR	VALUE S	-----	Assigned by trading partner
Receiver-Assigned-NBR	VALUE R	-----	Assigned by third-party process
Reference/Trace-Number	PIC X(30)	Loop 2300-REF02	Value-added network trace number assigned by sender (claim number)
<b>Submitter-Data-Area Note: Submitter-Individual is used if Loop 1000A-NM102 = 1 (person). Submitter-Organization is used if Loop 1000A-NM102 = 2 (nonperson entity).</b>			
<b>Submitter-Individual</b>			
Submitter-ID	PIC X(25)	ISA02 (GS02)	Trading partner ID assigned by EDI Gateway
Submitter-Last-Name	PIC X(20)	Loop 1000A-NM103	Trading partner's last name
Submitter-First Name	PIC X(14)	Loop 1000A-NM104	Trading partner's first name
Submitter-Middle-Initial	PIC X(01)	Loop 1000A-NM105	Trading partner's middle initial
<b>Submitter-Organization Redefines Submitter-Individual</b>			
Submitter-ID	PIC X(25)	ISA02 (GS02)	Trading partner ID assigned by EDI Gateway
Submitter-Organization-Name	PIC X(25)	Loop 1000A-NM103	Trading partner organization's name

Data Element	Picture	Source	Description
<b>Payer-Data-Area</b>			
Payer-ID-Code	PIC X(25)	Loop 2010BB-NM109	Payer's identifier
Payer-Name	PIC X(35)	Loop 2010BB-NM103	Payer's name
<b>Receiver-Data-Area</b>			
Receiver-ID	PIC X(25)	Loop 1000B-NM109	Receiver's primary identifier
Receiver-Name	PIC X(35)	Loop 1000B-NM103	Receiver's name
<b>Billing-Provider-Data-Area Note: Billing-Provider-Individual is used if Loop 2010AA-NM102 = 1.</b>			
<b>Billing-Provider-Individual</b>			
Billing-Provider-ID	PIC X(25)	Loop 2010AA-NM109	Billing provider's identifier
Billing-Provider-Last-Name	PIC X(20)	Loop 2010AA-NM103	Billing provider's last name
Billing-Provider-First Name	PIC X(14)	Loop 2010AA-NM104	Billing provider's first name
Billing-Provider-Middle-Initial	PIC X(01)	Loop 2010AA-NM105	Billing provider's middle initial
<b>Billing-Provider-Organization Redefines Billing-Provider-Individual</b>			
Billing-Provider-ID	PIC X(25)	Loop 2010AA-NM109	Billing provider's identifier
Billing-Provider-Name	PIC X(35)	Loop 2010AA-NM103	Billing provider organization's name
<b>Pay-To-Provider-Data-Area Note: Pay-To-Provider-Individual is used if Loop 2010AB-NM102 = 1.</b>			
<b>Pay-To-Provider-Individual</b>			
Pay-To-Provider-NBR	PIC X(25)	Loop 2010AB- NM109	Pay-to provider's identifier
Pay-To-Provider-Last-Name	PIC X(20)	Loop 2010AB-NM103	Pay-to provider's last name
Pay-To-Provider-First Name	PIC X(14)	Loop 2010AB-NM104	Pay-to provider's first name
Pay-To-Provider-Middle-Initial	PIC X(01)	Loop 2010AB-NM105	Pay-to provider's middle initial
<b>Pay-To-Provider-Organization Redefines Pay-To-Provider-Individual</b>			
Pay-To-Provider-NBR	PIC X(25)	Loop 2010AB-NM109	Pay-to provider's identifier
Pay-To-Provider-Name	PIC X(35)	Loop 2010AB-NM103	Pay-to provider organization's name
<b>Rendering-Provider-Data-Area Note: Rendering-Provider-Individual is used if Loop 2310B-NM102 = 1 (person). Rendering-Provider-Organization is used if Loop 23010B-NM102 = 2 (nonperson entity).</b>			
<b>Rendering-Provider-Individual</b>			
Rendering-Provider-ID	PIC X(25)	Loop 2310B-NM109	Rendering provider's identifier
Rendering-Provider-Last- Name	PIC X(20)	Loop 2310B-NM103	Rendering provider's last name
Rendering-Provider-First Name	PIC X(14)	Loop 2310B-NM104	Rendering provider's first name
Rendering-Provider-Middle- Initial	PIC X(01)	Loop 2310B-M105	Rendering provider's middle initial
<b>Rendering-Provider-Organization Redefines Rendering-Provider-Individual</b>			
Rendering-Provider- ID	PIC X(25)	Loop 2310B-NM109	Rendering provider's identifier
Rendering-Provider-Name	PIC X(35)	Loop 2310B-NM103	Rendering provider organization's name

Data Element	Picture	Source	Description
<b>Subscriber-Data-Area Note: Subscriber-Individual is used if Loop 2010BA-NM102 = 1 (person). Subscriber-Organization is used if Loop 2010BA-NM102 = 2 (nonperson entity).</b>			
<b>Subscriber-Individual</b>			
Subscriber-Number	PIC X(25)	Loop 2010BA-NM109	Subscriber's primary identification number
Subscriber-Additional-Number	PIC X(25)	Loop 2010BA-REF02	Subscriber's supplemental identifier
Subscriber-Last-Name	PIC X(20)	Loop 2010BA-NM103	Subscriber's last name
Subscriber-First Name	PIC X(14)	Loop 2010BA-NM104	Subscriber's first name
Subscriber-Middle-Initial	PIC X(01)	Loop 2010BA-NM105	Subscriber's middle initial
Subscriber-Date-Of-Birth	PIC X(08)	Loop 2010BA-DMG02	Subscriber's birth date
Filler	PIC X(20)	-----	-----
<b>Subscriber-Organization Redefines Subscriber-Individual</b>			
Subscriber-Number	PIC X(25)	Loop 2010BA-NM109	Subscriber's primary identification number
Subscriber-Additional-Number	PIC X(25)	Loop 2010BA-REF02	Subscriber's supplemental identifier
Subscriber-Organization-Name	PIC X(35)	Loop 2010BA-NM103	Subscriber organization's name
Filler	PIC X(28)	-----	-----
<b>Patient-Data-Area</b>			
Patient-Last-Name	PIC X(20)	Loop 2010CA-NM103	Patient's last name
Patient-First Name	PIC X(14)	Loop 2010CA-NM104	Patient's first name
Patient-Middle-Initial	PIC X(01)	Loop 2010CA-NM105	Patient's middle initial
Patient-ID-Number	PIC X(25)	Loop 2010CA-NM109	Patient's primary identification number
Patient-Date-Of-Birth	PIC X(08)	Loop 2010CA-DMG02	Patient's birth date
Patient-Bill-Type	PIC X(03)	Loop 2300-CLM05	Facility code value (place of service)
Service-From-Date	PIC X(08)	Loop 2300-DTP03	Service from date
Service-To-Date	PIC X(08)	Loop 2300-DTP03	Service to date
Total-Charges	PIC 9(16)V99	Loop 2300-CLM02	Total claim charge amount
Filler	PIC X(20)	-----	-----
<b>Error-Claim-Message Occurs 8 Times Indexed by CLM-ERR-INDX</b>			
Segment-Position	PIC 9(10)	-----	Segment position relative to ST
HL-ID	PIC X(12)	HL01	Hierarchical identification
Loop-Identifier	PIC X(06)	-----	Refer to ASC X12 837 TR3 Appendix A for ASC X12 definitions of the transaction's structural components.
Loop-Repeat-Identifier	PIC X(04)	-----	Refer to ASC X12 837 TR3 Appendix A for ASC X12 definitions of the transaction's structural components.
Segment-Identifier	PIC X(04)	-----	Refer to ASC X12 837 TR3 Appendix A for ASC X12 definitions of the transaction's structural components.
Segment-Field-Identifier	PIC X(06)	-----	Refer to ASC X12 837 TR3 Appendix A for ASC X12 definitions of the transaction's structural components.
Segment-Repeat-Identifier	PIC X(04)	-----	Refer to ASC X12 TR3 Appendix A for ASC X12 definitions of the transaction's structural components.
Error-Code	PIC X(05)	-----	-----
Error-Code-Identifier	PIC X(01)	-----	Valid values: S = SIG edit errors; P = Processor edit errors; E = EDIG edit errors
Error-Description-Verbiage	PIC X(65)	-----	-----

Data Element	Picture	Source	Description
<b>Accept-Claim-Message Redefines Error-Claim-Message</b>			
Accept-Claim-Message-Line 1	PIC X(100)	-----	-----
Accept-Claim-Message-Line 2	PIC X(100)	-----	-----
Accept-Claim-Message-Line 3	PIC X(100)	-----	-----
Accept-Claim-Message-Line 4	PIC X(100)	-----	-----
Filler	PIC X(536)	-----	-----
<b>End of Accept-Claim-Message</b>			
Filler	PIC X(187)	-----	-----
Response Format Version Code	PIC X(04)	-----	EDI Gateway-assigned; Value 0100 (01.00 Version 1)
<b>End of Layout</b>			

### Claim Response Layout — Institutional

Data Element	Picture	Source	Description
MCN	PIC X(100)	-----	-----
<b>MCN-Data Redefines MCN</b>			
Processor-ID	PIC X(09)	ISA08	Entity to whom EDI Gateway is routing the claim
Asc X12 Transaction-ID	PIC X(04)	ST01	Transaction set control number, always 837
Asc X12 Version-Number	PIC X(12)	GS08	Version release identification code
Submitter-ID	PIC X(10)	ISA02 (GS02)	Trading partner ID assigned by EDI Gateway
Billing-Provider-ID	PIC X(12)	Loop 2010AA-NM109	First 12 characters of billing provider's EIN or Social Security number (SSN)
Subscriber-ID	PIC X(17)	Loop 2010BA-NM109	First 17 characters of subscriber's member identification number
Patient-Control-Number	PIC X(20)	Loop 2300-CLM01	Patient's account number
Entry-Date	PIC X(08)	-----	Date EDI Gateway retrieved data from trading partner's mailbox
Entry-Time	PIC X(08)	-----	Time EDI Gateway retrieved data from trading partner's mailbox
<b>End of MCN-Data</b>			
Accept/Reject-Indicator	PIC X(01)	-----	Generated by EDI Gateway to indicate claim forwarded to processor (A) or rejected back to trading partner with errors (R)
Test/Prod-Indicator	PIC X(01)	ISA15	Code to indicate production (P) or test (T) claim
Group-Control-Number	PIC X(09)	GS06	Group control number assigned by the trading partner
Processor-Assigned-Claim-Number	PIC X(20)	-----	Available when provided by processor
Filler-Reserved	PIC X(20)	-----	-----
<b>Reference/Trace-Number Occurs 4 Times</b>			
Reference/Trace-NBR-Indicator	PIC X(01)	-----	-----
Edi Gateway-Assigned	VALUE E	-----	Assigned by EDI Gateway
Submitter-Assigned	VALUE S	-----	Assigned by trading partner
Receiver-Assigned	VALUE R	-----	Assigned by third-party process
Reference/Trace-NBR	PIC X(30)	Loop 2300-REF02	Value-added network trace number assigned by sender (claim number)



Data Element	Picture	Source	Description
<b>Submitter-Data-Area Note: Submitter-Individual is used if Loop 1000A-NM102 = 1 (person). Submitter-Organization is used if Loop 1000A-NM102 = 2 (nonperson entity).</b>			
<b>Submitter-Individual</b>			
Submitter-ID	PIC X(25)	ISA02 (GS02)	Trading partner ID assigned by EDI Gateway
Submitter-Last-Name	PIC X(20)	Loop 1000A-NM103	Trading partner's last name
Submitter-First Name	PIC X(14)	Loop 1000A-NM104	Trading partner's first name
Submitter-Middle-Initial	PIC X(01)	Loop 1000A-NM105	Trading partner's middle initial
<b>Submitter-Organization Redefines Submitter-Individual</b>			
Submitter-ID	PIC X(25)	ISA02 (GS02)	Trading partner ID assigned by EDI Gateway
Submitter-Organization-Name	PIC X(35)	Loop 1000A-NM103	Trading partner organization's name
<b>Payer-Data-Area</b>			
Patient-Last-Name	PIC X(20)	Loop 2010CA-NM103	Patient's last name
Patient-First Name	PIC X(14)	Loop 2010CA-NM104	Patient's first name
Patient-Middle-Initial	PIC X(01)	Loop 2010CA-NM105	Patient's middle initial
Patient-ID Number	PIC X(25)	Loop 2010CA-NM109	Patient's primary identification number
Patient-Date-of-Birth	PIC X(08)	Loop 2010CA-DMG02	Patient's birth date
Patient-Bill-Type	PIC X(03)	Loop 2300-CLM05	Facility type code
Service-From-Date	PIC X(08)	Loop 2400-DTP03	Service from date
Service-To-Date	PIC X(08)	Loop 2400-DTP03	Service to date
Total-Charges	PIC 9(16)V99	Loop 2300-CLM02	Total claim charge amount
Filler	PIC X(20)	-----	-----
<b>Error-Claim-Message Occurs 8 Times Indexed by CLM-ERR-INDX</b>			
Segment-Position	PIC 9(10)	-----	Segment position relative to ST
HL-ID	PIC X(12)	HL01	Hierarchical identification number
Loop-Identifier	PIC X(06)	-----	Refer to ASC X12 TR3 Appendix A for ASC X12 definitions of the transaction's structural components.
Loop-Repeat-Identifier	PIC X(04)	-----	Refer to ASC X12 TR3 Appendix A for ASC X12 definitions of the transaction's structural components.
Segment-Identifier	PIC X(04)	-----	Refer to ASC X12 TR3 Appendix A for ASC X12 definitions of the transaction's structural components.
Segment-Field-Identifier	PIC X(06)	-----	Refer to ASC X12 TR3 Appendix A for ASC X12 definitions of the transaction's structural components.
Segment-Repeat-Identifier	PIC X(04)	-----	Refer to ASC X12 TR3 Appendix A for ASC X12 definitions of the transaction's structural components.
Error-Code-Source-Identifier	PIC X(01)	-----	Valid values: S = SIG edit errors; P = Processor edit errors; E = EDI Gateway edit errors
Error-Description-Verbiage	PIC X(65)	-----	-----

Data Element	Picture	Source	Description
<b>Accept-Claim-Message Redefines Error-Claim-Message</b>			
Accept-Claim-Message-Line 1	PIC X(100)	-----	-----
Accept-Claim-Message-Line 2	PIC X(100)	-----	-----
Accept-Claim-Message-Line 3	PIC X(100)	-----	-----
Accept-Claim-Message-Line 4	PIC X(100)	-----	-----
Filler	PIC X(536)	-----	-----
<b>END of Accept-Claim-Message</b>			
Filler	PIC X(187)	-----	-----
Response Format Version Code	PIC X(04)	-----	EDI Gateway-assigned; Value 0100 (01.00 Version 1)
<b>End of Layout</b>			

### Claim Submission Summary Report

The Claims Submission Summary Report shows all claims received from a trading partner and whether they were accepted or rejected. This report may contain multiple pages. The table following the sample report includes a line-by-line description of the data items in the report.

MM/DD/CCYY · BCBSSC EDI-GATEWAY  
HH:MM:SS → COLUMBIA, SC 29219 → CLAIMS-SUBMISSION-SUMMARY → PAGE: 1 · N  
CYCLE: DAILY

PROCESS DATE → : mm/dd/ccyy → STATUS: XXXX

SUBMITTER ID → : XX

GROUP CONTROL NBR → : NNNNNNNNN

BILLING PROVIDER → : NNNNNNNNNN · XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX

PAY TO PROVIDER → : NNNNNNNNNNN · XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX

PROCESSOR → : NNNNNNNNNN · XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX

TRANSACTION/TYPE → : 837 · XXXXXXXXXXXX

SUBSCRIBER → LAST → F · PATIENT → LAST → F · SERVICE DATE · REJ/

PROD/

MEMBER ID → CONTROL NUMBER → FROM → TO → TOTAL CHARGES · ACC TEST

XXXXXXXX → · XXXXXXXXXXXXXXXXXXXX · XXXXXXXXXXXXXXXXXXXX → X · mm/dd/yy · mm/dd/yy · \$ · NNN,NNN,NNN.NN · X → X

Data Item	Description	Data Element
Date (mm/dd/ccyy)	Date the report was generated	Generated by BlueCross
Name	BlueCross EDI Gateway	Generated by BlueCross
Page	The page number of the report	Generated by BlueCross
Time (hh:mm:ss)	The time of day the report was	Generated by BlueCross
Title (Claims Submission Summary)	Title of report	Generated by BlueCross
Cycle	How often the report is generated	Generated by BlueCross
Process Date	Date EDI Gateway retrieved data from the trading partner's mailbox	Entry-Date
Status	Status of the trading partner sending claims (production or test)	Generated by BlueCross
Submitter ID	Trading partner ID assigned by EDI Gateway	Trading partner ID
(Name)	Trading partner's name	Submitter-Last-Name, First-Name, Middle-Initial or Organization-Name
Group Control Number	Group control number assigned by trading partner	Group-Control-Number
Billing Provider	Billing provider's NPI	Billing-Provider-ID

Data Item	Description	Data Element
Processor ID	Entity to whom EDI Gateway is routing the claim	Processor-ID
(Processor Name)	Name of entity to whom EDI Gateway is routing the claim	-----
Transaction	Transaction Set	Always 837
Type	Claim type	Institutional, Professional or Dental
Subscribe R Member	Subscriber's member identification number	Subscriber-Number
Last	Subscriber's last name	Subscriber-Last-Name or Subscriber-Organization-Name
F	Subscriber's first initial	Subscriber-First-Initial or Subscriber-Organization-Name
Patient Control	Patient's account number	Patient-Control-Number
Last	Patient's last name	Patient-Last-Name
F	Patient's first initial	Patient-First-Initial
Service Date From	Service from date	Service-From-Date
Service Date To	Service to date	Service-To-Date
Total Charges	Total claim charge amount	Total-Charges
Reject/Acc	Generated by EDI Gateway to indicate claim forwarded to processor or rejected back to trading partner with errors	-----
Prod/Test	Code to indicate production (P) or test (T) claim	Test/Prod-Indicator

### Error Claims Summary Report

The Error Claims Summary Report provides the trading partner results of payer business claim edits. The table following the sample report includes a line-by-line description of the data items in the report.

MM/DD/CCYY - BCBSSC EDI GATEWAY		→		PAGE: 1 of 1	
HH:MM:SS → COLUMBIA, SC 29219		→ ERROR CLAIMS SUMMARY		→ CYCLE: DAILY	
PROCESS DATE →	: mm/dd/ccyy →			STATUS: XXXX	
SUBMITTER ID →	:XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX				
GROUP CONTROL NBR →	:NNNNNNNN				
BILLING PROVIDER →	:XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX				
PAY TO PROVIDER →	:XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX				
PROCESSOR →	:XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX				
TRANSACTION/TYPE →	: 837 -XXXXXXXXXX				
SUBSCRIBER →	LAST → F PATIENT → LAST → F SERVICE DATE →			REJ/	
PROD/					
MEMBER ID →	CONTROL NUMBER →	FROM → TO →	TOTAL CHARGES →	ACC TEST	
XXXXXXXXXX →	XXXXXXXXXXXXXXXXX - X	XXXXXXXXXXXXXXXXX →	X - mm/dd/yy - mm/dd/yy \$	NNN,NNN,NNN.NN →	X → X

Data Item	Description	Data Element
Date (mm/dd/ccyy)	Date the report was generated	Generated by BlueCross
Name	BlueCross EDI Gateway	Generated by BlueCross
Page	The page number of the report	Generated by BlueCross
Time (hh:mm:ss)	The time of day the report was	Generated by BlueCross
Title (Error Claim Summary)	Title of report	Generated by BlueCross
Cycle	How often the report is generated	Generated by BlueCross
Status	Status of the trading partner sending claims (production or test)	Generated by BlueCross

Data Item	Description	Data Element
Process Date	Date EDI Gateway retrieved data from the trading partner's mailbox	Entry-Date
Submitter ID	Trading partner ID assigned by EDI Gateway	Trading partner ID
(Name)	Trading partner's name	Submitter-Last-Name, First-Name, Middle-Initial or Organization-Name
Group Control NBR	Group control number assigned by the trading partner	Group-Control-Number
Billing Provider	Billing provider's NPI	Billing-Provider-ID
(Billing Provider Name)	Billing provider's name	Billing-Provider-Last-Name, Billing-Provider-First Name, Billing-Provider, Middle Initial or Billing Provider-Organization-Name
Pay To Provider	Pay-to provider's NPI	Pay-to-Provider-NBR
(Pay To Provider Name)	Pay-to provider's name	Pay-to-Provider-Last-Name, Pay-to-Provider-First Name, Pay-to-Provider, Middle Initial or Pay-to-Provider-Organization-Name
Processor ID	Entity to whom EDI Gateway is routing the claim	Processor-ID
(Processor Name)	Name of entity to whom EDI Gateway is routing the claim	-----
Transaction	Transaction Set	Always 837
Type	Claim type	Institutional, Professional or Dental
Subscriber Member ID	Subscriber's member identification number	Subscriber-Number
Last	Subscriber's last name	Subscriber-Last-Name or Subscriber-Organization-Name
F	Subscriber's first initial	Subscriber-First-Initial or Subscriber-Organization Name
Patient Control Number	Patient's account number	Patient-Control-Number
Last	Patient's last name	Patient-Last-Name
F	Patient's first initial	Patient-First-Initial
Service Date From	Service from date	Service-From-Date
Service Date To	Service to date	Service-To-Date
Total Charges	Total claim charge amount	Total-Charges
Reject/Acc	Generated by EDI Gateway to indicate claim forwarded to processor or rejected back to trading partner with errors	Generated by BlueCross BlueShield of South Carolina computer system
Prod/Test	Code to indicate production (P) or test (T) claim	Test/Prod-Indicator
Error Type	S: SIG Edit Errors, P: Processor Edit Errors, E: EDI Gateway Edit Errors	Error-Code-Source-Identifier
Segment Position	Position of segment in error relative to ST	Relative segment position from ST
Loop	Loop ID in error	Loop-Identifier
Repeat	-----	Loop-Repeat-Identifier
Seg	Segment in error	Segment-Identifier
Field	Field in error	Segment-Field-Identifier
Repeat	-----	Segment-Repeat-Identifier
Error Code	Code identifying the error	Error-Code
Description	Abbreviated error message description	Error-Description-Identifier

### Additional Information for Trading Partners

1. Trading partners should envelope (ISA-IEA) different transactions separately.
2. Zipped files cannot be transmitted when using SFTP and SFTP/VPN protocols.
3. Each file should contain only one transaction set type (e.g., 837P, 837I or 270).
4. BlueCross BlueShield of South Carolina EDI Gateway's processes will perform a case conversion (to UPPERCASE) on all EDI data.
5. ASC X12 transactions submitted to BlueCross BlueShield of South Carolina EDI Gateway cannot include control characters, such as line feed and carriage control.
6. ASC X12N 270 files submitted to BlueCross BlueShield of South Carolina EDI Gateway cannot be larger than 40,000 bytes (~39,000 bytes). If the file is larger than (~39,000 bytes), it will reject with text message "270 file size too large, please limit to 39K or smaller." (Typically, a 19,000-byte file will accommodate 99 eligibility inquiries.)
7. BlueCross BlueShield of South Carolina EDI Gateway and the payer's edits include HIPAA ASC X12 TR3 code set validation.
8. ASC X12 834 version 4010 files will reject when the INS segment count exceeds 9,999 within an ISA-IEA.

# GLOSSARY OF TERMS AND ABBREVIATIONS

**TRAAGNS** — AT&T Global Network Services.

**ASC X12** — ANSI Standards Committee ASC X12 ([www.ASC X12.org](http://www.ASC X12.org)).

**AT&T** — American Telephone & Telegraph, network facilitator.

**eServer** — BlueCross BlueShield of South Carolina term for enterprise server or mainframe computer.

**Firewall** — A dedicated gateway computer system or network system with special security precautions on it, used to service outside network, especially Internet, connections. The idea is to protect a cluster of more loosely administered machines hidden behind it from unauthorized access. The typical firewall is an inexpensive microprocessor-based Unix machine with no critical data, with modems and public network ports on it, but just one carefully watched connection back to the rest of the cluster. The special precautions may include threat monitoring, call-back and even a complete iron box keyable to incoming IDs or activity patterns. Firewalls often run proxy gateways ([www.hyperdictionary.com/dictionary/firewall+machine](http://www.hyperdictionary.com/dictionary/firewall+machine)).

**GDG** — Generation Data Group

**HIPAA** — Health Insurance Portability & Accountability Act of 1996, (Public Law 104-191). Also known as the Kennedy-Kassebaum Act.

**HTTPS** — Hypertext Transport Protocol Version 1.1 (IETF RFC 2616: [www.ietf.org/rfc/rfc2616.txt](http://www.ietf.org/rfc/rfc2616.txt)).

**IG** — ASC X12 Implementation guide. See TR3.

**MIME Multipart** — Multipurpose Internet Message Extensions (IETF RFCs 2045 to RFC 2049) ([www.ietf.org/rfc/rfc2045.txt](http://www.ietf.org/rfc/rfc2045.txt)).

**MS-DOS** — Acronym for Disk Operating System. The term DOS can refer to any operating system, but it is most often used as a shorthand for MS-DOS (Microsoft Disk Operating System). Originally developed by Microsoft for IBM, MS-DOS was the standard operating system for IBM-compatible personal computers ([www.webopedia.com/TERM/D/DOS.html](http://www.webopedia.com/TERM/D/DOS.html)).

**NDM** — Network Data Mover, also known as (Sterling Commerce) Connect: Direct.

**NT** — A version of the Windows operating system. Windows NT (New Technology) is a 32-bit operating system that supports preemptive multitasking ([www.webopedia.com/TERM/W/Windows\\_NT.html](http://www.webopedia.com/TERM/W/Windows_NT.html)).

**PGBA LLC** — Celerian Group division for TRICARE, Federal Bureau of Prisons, North Carolina Department of Public Safety lines of business.

**PHI** — Protected health information is a typical type of personally identifiable information such as name, health insurance claim (HIC) number, diagnosis of a person's condition, etc. that can be linked back to a particular individual/member.

**PII** — Personally identifiable information. PII includes information that can be used to identify a person, such as the person's name or address.


**SOAP+WSDL** — W3C Simple Object Access Protocol Version 1.2. ([www.w3.org/TR/soap12-part1/](http://www.w3.org/TR/soap12-part1/)) + W3C Web Services Definition Language Version 1.1 ([www.w3.org/TR/2001/NOTE-wsdl-20010315](http://www.w3.org/TR/2001/NOTE-wsdl-20010315)).

**TCP/IP** — TCP/IP is composed of two parts: TCP (Transmission Control Protocol) and IP (Internet Protocol). TCP is a connection-oriented protocol that passes its data to IP, which is connectionless. TCP sets up a connection at both ends and guarantees reliable delivery of the full message sent. TCP tests for errors and requests retransmission if necessary, because IP does not ([www.techweb.com/encyclopedia](http://www.techweb.com/encyclopedia)).

**TPA** — Trading Partner Agreement, a contract between entities exchanging electronic transactions.

**TR3** — A Type 3 Technical Report (TR3), also known as implementation guide, addresses one specific business purpose through the implementation of one or more ASC X12 transaction sets. Several TR3s have been mandated under HIPAA.

# APPENDIX

 <p>BlueCross BlueShield of South Carolina and BlueChoice® HealthPlan of South Carolina</p> <p>Independent licensees of the Blue Cross Blue Shield Association.</p>	<h2>BlueCross BlueShield of South Carolina EDI Trading Partner Enrollment Form ASC X12N Transactions</h2>
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**Action Requested:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**New Trading Partner ID:**  Change  Cancel  
(Check One)

**Trading Partner's Name:** \_\_\_\_\_

**Trading Partner's ID:** \_\_\_\_\_

**Type of Business:** (Check One)

<input type="checkbox"/> Institutional Health Care Provider	<input type="checkbox"/> Clearinghouse	<input type="checkbox"/> Billing Service
<input type="checkbox"/> Professional Health Care Provider	<input type="checkbox"/> Health Care Plan	
<input type="checkbox"/> Retail Pharmacy	<input type="checkbox"/> Software Vendor	
<input type="checkbox"/> Pharmacy Benefit Manager	<input type="checkbox"/> Other (Indicate): _____	

**Line of Business:** (Check One)

<input type="checkbox"/> PGBA LLC	<input type="checkbox"/> BlueCross BlueShield of South Carolina Commercial
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**Start Date:** \_\_\_\_\_ (mm/dd/ccyy) **End Date:** \_\_\_\_\_ (mm/dd/ccyy)  
*(Required when canceling an account)*

**Protocol:** (Check One)

<input type="checkbox"/> NDM	<input type="checkbox"/> Secure FTP	<input type="checkbox"/> SFTP/VPN
<input type="checkbox"/> TCP/IP via VPN	<input type="checkbox"/> TCP/IP via AGNS	
<input type="checkbox"/> HTTPS MIME Multipart	<input type="checkbox"/> HTTPS SOAP+WSDL	

**Physical Address**

Address: \_\_\_\_\_  
City/State/ZIP: \_\_\_\_\_

**Billing Address (If Different From the Physical Address)**

Address: \_\_\_\_\_  
City/State/ZIP: \_\_\_\_\_

**Primary Business Contact's Information**

First/Last Name: \_\_\_\_\_ Email: \_\_\_\_\_  
Telephone: ( ) \_\_\_\_\_ ext. \_\_\_\_\_

**After Hours Technical Contact's Information**

First/Last Name: \_\_\_\_\_ Email: \_\_\_\_\_  
Telephone: ( ) \_\_\_\_\_ ext. \_\_\_\_\_

**On-Call Technical Contact's Information**

First/Last Name: \_\_\_\_\_ Email: \_\_\_\_\_  
Telephone: ( ) \_\_\_\_\_ ext. \_\_\_\_\_

Transaction(s) Requested

Transaction	Check Box	Transaction	Check Box
ASC X12N 270 (005010X279A1)	<input type="checkbox"/>	ASC X12N 837I (005010X223A2)	<input type="checkbox"/>
ASC X12N 271 (005010X279A1)	<input type="checkbox"/>	ASC X12N 837P (005010X222A1)	<input type="checkbox"/>
ASC X12N 276 (005010X212)	<input type="checkbox"/>	ASC X12N 837D (005010X224A2)	<input type="checkbox"/>
ASC X12N 277 (005010X212)	<input type="checkbox"/>	ASC X12N 835 (005010X221A1)	<input type="checkbox"/>
ASC X12N 278 (005010X217)	<input type="checkbox"/>	ASC X12N 834 (005010X220)	<input type="checkbox"/>
ASC X12N 820 (005010X218)	<input type="checkbox"/>	-----	-----





BlueCross BlueShield of South Carolina and  
BlueChoice® HealthPlan of South Carolina

Independent licensees of the Blue Cross Blue Shield Association.

## BlueCross BlueShield of South Carolina Commercial SFTP, SFTP/VPN Customer Connectivity Parameter Survey

This document is for third parties who want to establish Secure File Transfer Protocol (SFTP) or virtual private network (VPN) over SFTP (SFTP/VPN) connectivity to the BlueCross BlueShield of South Carolina EDI Gateway. Complete this form and return it to the BlueCross BlueShield of South Carolina EDI Gateway. All the information you enter on this survey is confidential.

Customer Business Contact Name	Phone	Email
Customer Technical Contact Name	Phone	Email
Customer Company Name	Phone	Address
		Address 1:
		Address 2:
		City:      State:      ZIP:

SFTP/VPN Information	SFTP Information
Encryption Type (Select One): <input type="checkbox"/> AES-256 or <input type="checkbox"/> 3DES	BlueCross BlueShield of South Carolina Public IP: 208.60.144.253 PORT 22
Hash Method (Select One): <input type="checkbox"/> MD5 or <input type="checkbox"/> SHA-1	Customer Static Public IP:
BlueCross BlueShield of South Carolina VPN Concentrator Public IP: 208.60.145.68	Customer FTP Client Software Used:
BlueCross BlueShield of South Carolina Host(s) IP(s) (Protected): 208.60.145.51 PORT 21	-----
Customer VPN Concentrator Public IP:	-----
Customer Host(s) IP(s) (Protected):	-----
Customer IPSEC Device and Version:	-----



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## PGBA LLC SFTP, SFTP/VPN Customer Connectivity Parameter Survey

This document is for third parties who want to establish Secure File Transfer Protocol (SFTP) or virtual private network (VPN) over SFTP (SFTP/VPN) connectivity to the BlueCross BlueShield of South Carolina EDI Gateway. Complete this form and return it to the BlueCross BlueShield of South Carolina EDI Gateway. All the information you enter on this survey is confidential.

Customer Business Contact Name	Phone	Email
Customer Technical Contact Name	Phone	Email
Customer Company Name	Phone	Address
		Address 1:
		Address 2:
		City:      State:      ZIP:

SFTP/VPN Information	SFTP Information
Encryption Type (Select One): <input type="checkbox"/> AES-256 or <input type="checkbox"/> 3DES	BlueCross BlueShield of South Carolina Public IP: 208.60.144.253 PORT 22
Hash Method (Select One): <input type="checkbox"/> MD5 or <input type="checkbox"/> SHA-1	Customer Static Public IP:
BlueCross BlueShield of South Carolina VPN Concentrator Public IP: 208.60.145.68	Customer FTP Client Software Used:
BlueCross BlueShield of South Carolina Host(s) IP(s) (Protected): 208.60.145.51 PORT 21	-----
Customer VPN Concentrator Public IP:	-----
Customer Host(s) IP(s) (Protected):	-----
Customer IPSEC Device and Version:	-----



BlueCross BlueShield of South Carolina and  
BlueChoice® HealthPlan of South Carolina

Independent licensees of the Blue Cross Blue Shield Association.

## BlueCross BlueShield of South Carolina Commercial TCP/IP via VPN Customer Connectivity Parameter Survey

This document is for third parties who want to establish real-time virtual private network (VPN) connectivity to the BlueCross BlueShield of South Carolina EDI Gateway for BlueCross BlueShield of South Carolina commercial transactions. Complete this form and return it to the BlueCross BlueShield of South Carolina EDI Gateway. All the information you enter on this survey is confidential.

Customer Business Contact Name	Phone	Email
Customer Technical Contact Name	Phone	Email
Customer Company Name	Phone	Address
		Address 1:
		Address 2:
		City:      State:      ZIP:

### TCP/IP via VPN Information

Encryption Type (Select One):

AES-256 or  3DES

Hash Method (Select One):

MD5 or  SHA-1

BlueCross BlueShield of South Carolina  
VPN Concentrator Public IP: 208.60.145.68

BlueCross BlueShield of South Carolina Host(s) IP(s) (Protected):  
PROD – 208.60.145.49 PORT 3045

BlueCross BlueShield of South Carolina Host(s) IP(s) (Protected):  
TEST – 208.60.145.52 PORT 3076

Customer VPN Concentrator Public IP:

Customer Host(s) IP(s) (Protected) for PROD:

Customer Host(s) IP(s) (Protected) for TEST:

Customer IPSEC Device and Version:



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## PGBA LLC TCP/IP via VPN Customer Connectivity Parameter Survey

This document is for third parties who want to establish real-time virtual private network (VPN) connectivity to the BlueCross BlueShield of South Carolina EDI Gateway for BlueCross BlueShield of South Carolina commercial transactions. Complete this form and return it to the BlueCross BlueShield of South Carolina EDI Gateway. All the information you enter on this survey is confidential.

Customer Business Contact Name	Phone	Email
Customer Technical Contact Name	Phone	Email
Customer Company Name	Phone	Address
		Address 1:
		Address 2:
		City:          State:          ZIP:

### TCP/IP via VPN Information

Encryption Type (Select One):

AES-256 or  3DES

Hash Method (Select One):

MD5 or  SHA-1

BlueCross BlueShield of South Carolina  
VPN Concentrator Public IP: 208.60.147.49

BlueCross BlueShield of South Carolina Host(s) IP(s) (Protected):  
PROD – 208.83.150.65 PORT 3045

BlueCross BlueShield of South Carolina Host(s) IP(s) (Protected):  
TEST – 208.83.150.65 PORT 3076

Customer VPN Concentrator Public IP:

Customer Host(s) IP(s) (Protected) for PROD:

Customer Host(s) IP(s) (Protected) for TEST:

Customer IPSEC Device and Version:



BlueCross BlueShield of South Carolina and  
BlueChoice® HealthPlan of South Carolina

Independent licensees of the Blue Cross Blue Shield Association.

## BlueCross BlueShield of South Carolina Commercial NDM Customer Connectivity Parameter Survey

This document is for third parties who want to establish Secure File Transfer Protocol (SFTP) or virtual private network (VPN) over SFTP (SFTP/VPN) connectivity to the BlueCross BlueShield of South Carolina EDI Gateway. Complete this form and return it to the BlueCross BlueShield of South Carolina EDI Gateway. All the information you enter on this survey is confidential.

Customer Business Contact Name	Phone	Email
Customer Technical Contact Name	Phone	Email
Customer Company Name	Phone	Address
		Address 1:
		Address 2:
		City:      State:      ZIP:

### BlueCross BlueShield of South Carolina Information Customer Information

NODE Name: SCA.A70NDM.BLUE	NODE Name:
Environment: ZOS	Environment:
IP Address: 206.201.111.180	IP Address:
Port: Port 1366	Port:
Max Parses: 4,2	Max Parses:
User ID/PW: EDI Gateway Operations will provide this.	Destination File Name for Receiving Production Responses:
Input DSN Production ASC X12 Data: BC.HEDI.NDM.INP.CXXXXXX#	Test Responses:
Input DSN Test ASC X12 Data: BC.HEDI.NDM.INP.CXXXXXXQ	
Record Length: 1000	-----
Record Format: FB (fixed block)	-----
ASC X12 Format: Segmented	-----



**PGBA®**

A CELERIAN GROUP COMPANY

## PGBA LLC NDM Customer Connectivity Parameter Survey

This document is for third parties who want to establish NDM connectivity to the BlueCross BlueShield of South Carolina EDI Gateway for PGBA LLC transactions. Complete this form and return it to the BlueCross BlueShield of South Carolina EDI Gateway. All the information you enter on this survey is confidential.

Customer Business Contact Name	Phone	Email
Customer Technical Contact Name	Phone	Email
Customer Company Name	Phone	Address
		Address 1:
		Address 2:
		City:          State:          ZIP:

PGBA LLC Information	Customer Information
NODE Name: SCA.A70NDM.CHAM	NODE Name:
Environment: ZOS	Environment:
IP Address: 206.201.111.180	IP Address:
Port: 1371	Port:
Max Parses: 4,2	Max Parses:
User ID/PW: EDI Gateway Operations will provide this.	Destination File Name for Receiving Production Responses:
Input DSN Production ASC X12 Data: BC.HEDI.NDM.INP.SXXXXXX	Test Responses:  ----- ----- -----
Input DSN Test ASC X12 Data: BC.HEDI.NDM.INP.SXXXXXXQ	
Record Length: 1000	
Record Format: FB (fixed block)	
ASC X12 Format: Segmented	



BlueCross BlueShield of South Carolina and  
BlueChoice® HealthPlan of South Carolina

Because Instil is an Associate Plan under your Provider Agreement with BCBSSC ("Provider Agreement"), in the event of any inconsistency between information contained in this handbook and the Provider Agreement, the terms of the Provider Agreement shall govern. The information included is general information and in no event should be deemed to be a promise or guarantee of payment. We do not assume and hereby disclaim any liability for loss caused by errors or omissions in preparation and editing of this publication.